



AccessPharmacy User Guide

About This Guide

The **AccessPharmacy** User Guide provides users with a detailed roadmap for using and engaging with the resources in the site. This guide describes AccessPharmacy and what content can be attained in the site, as well as details how to create and use a MyAccess profile. Also, the guide outlines unique and foundational content across the book's library, quick reference items, drug monographs, multimedia collection, cases, study tools for exam prep, patient education items, and materials for instructors.

Coupled with the AccessPharmacy support page on the Access User Center and the AccessPharmacy LibGuide, this user guide will provide users with the needed information for effectively deploying the resources in AccessPharmacy for academics, research, and clinical practice.

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About AccessPharmacy

What Is AccessPharmacy?

AccessPharmacy from McGraw-Hill Medical is designed to meet the changing demands of pharmacy education and practice today. Updated regularly and optimized for viewing on any device, this comprehensive, content-rich online pharmacy resource allows users to explore leading pharmacy references, search curriculum topics, research drugs and supplements.

Guided by a preeminent [Advisory Board](#) that includes two top academic experts, Terry L. Schwinghammer, PharmD, and Joseph T. DiPiro, PharmD, **AccessPharmacy** is the pharmacy field's most trusted website.

AccessPharmacy gives pharmacy students instant access to videos, games, Q&A, and leading pharmacy textbooks that will establish an important foundation for learning, and allows practicing pharmacists to get information instantly about drugs, herbs and supplements, and consult features and editorials concerning the vast array of current pharmacy publications.

Why Is AccessPharmacy Unique?

AccessPharmacy provides unique benefits that deliver indispensable support in pharmacy education and actual practice – through these exclusive interactive features:

- **Leading pharmacy textbooks** – References that are central to pharmacy education, including the complete current edition of the most comprehensive text on pharmacotherapy available today, DiPiro's *Pharmacotherapy: A Pathophysiologic Approach*. **AccessPharmacy** also offers texts such as the *Lange Basic & Clinical Pharmacology* and *Drug Information: A Guide for Pharmacists* and posts frequent textbook and topic updates.

Find other leading pharmacy texts at: <http://accesspharmacy.mhmedical.com/readings.aspx#tab=1>

While not included in **AccessPharmacy** but available as an additional subscription, [Pharmacotherapy Principles and Practice](#) is a micro-collection of this popular McGraw-Hill Education pharmacotherapy text and its accompanying Study Guide.

- **Quick Reference** – Users will find **Quick Answers**, a concise outline of common conditions and disorders at your fingertips-whether used as a high-yield review for studying or for quick reference in the clinical setting.
- **Extensive multimedia library** – A unique multimedia collection featuring detailed drug interaction animations of complicated concepts, adapted from the world's most respected medical text in pharmacology, *Goodman & Gilman's The Pharmacological Basis of Therapeutics*, plus evaluation and treatment recommendations from *Pharmacotherapy*. Videos illustrating fundamental medical concepts drawn from the world's most trusted medical textbook, *Harrison's Principles of Internal Medicine*, give pharmacy students the breadth of knowledge necessary to become an integral part of a health care team.

For a complete listing of videos and animations go

to: <http://accesspharmacy.mhmedical.com/multimedia.aspx#tab=1>

- **Drug therapy cases** – More than 150 drug-therapy cases with questions and care plans that students can design and submit to faculty to aid in critical thinking and problem analysis. Also available to course directors is a secure instructor's guide with an organized answer key.

Instructors: To receive a copy of this answer key, email [User Services](#) for more information.

- **Extensive self-assessment** - With more than 10,000 Q&A in basic science, pharmacotherapy, and NAPLEX review, users can rate their skills and identify their strong and weak areas, making test-taking easier. The **Top 200 Drugs Challenge** allows users to quiz themselves on need-to-know medications. Plus, our **Top 300 Drugs Flashcards** are a fun, fast way to learn essential information about the top 300 most commonly prescribed drugs! In addition, the **AccessPharmacy Flashcards** are Q&A cards that provide a complete review of pharmacotherapeutic concepts for the major disease states most often encountered in practice.
- **Topics in Evidence-Based Pharmacy Practice** - Features and editorials to aid students, faculty, and clinicians sort through a vast amount of available pharmaceutical information and provide critical appraisals of studies and trials and recommendations that can affect decision making.
- **Integrated drug database** – Look up dosing information, indications, adverse reactions, and pricing quickly for generic and brand-name drugs – along with an herb/supplement database with more than 1,100 unique entries.

MyAccess Profile

Unlock a Higher Level of Productivity with a MyAccess Profile

Users create and use their personal **MyAccess Profile** to unlock key features:

- Work through challenging patient cases
- Create and take quizzes for board review and self-assessment
- Connect remotely off-site through VPN authentication
- Bookmark favorite content such as videos, images, tables, and chapters to view later
- Organize important content in folders
- Browse recently viewed content
- Receive alerts about important new content additions
- Download multiple images to PowerPoint with citations and references automatically populated

How to Set Up Your MyAccess Profile in 3 Easy Steps

- Go to <https://mhmedical.com/umbrella-index.aspx> or navigate to any Access product homepage. You must be on-site at your institution or organization when first creating your MyAccess Profile.
- Click on your institution's or organization's name in the upper right-hand corner of any page. Once there, click on "Create a Free MyAccess Profile."
- In the pop-up window, click "Create a Free MyAccess Profile."

[Watch this tutorial](#) on the **Access User Center** to learn more about the **MyAccess Profile**.

Helpful Tip

To keep your MyAccess Profile active, you must sign into your profile every 90 days while either on-site or through your institution's or organization's VPN or proxy server.





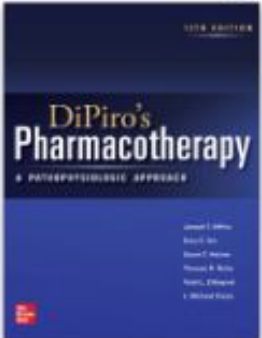
The screenshot shows the McGraw Hill Medical website interface. At the top right, there is a sign-in dropdown menu. A yellow arrow points to the text "Create and sign into MyAccessProfile, upper-right sign in dropdown" which is positioned above the dropdown. The dropdown menu is open, showing options: "Access Provided by McGraw Hill Professional", "Sign In or Create a Free MyAccess Profile", and "Sign Out". Below the navigation bar, there is a search bar and a row of book covers including "The Pharmacological Basis of Therapeutics", "NAPLEX Review Guide", "Drugs in Clinical Pharmacotherapy", "PHARMACOTHERAPY: A Practical Approach", and "PHARMACOTHERAPY CASEBOOK". A "See Also" section on the right suggests "Pharmacotherapy Principles and Practice".

Homepage

Check Out the Homepage

Streamlined navigation organized into tiles:

- MyAccess profile snapshot
- News and updates related to **AccessPharmacy** on the homepage, including newly released textbooks and early chapters to new editions
- Everything from the **AccessPharmacy** channel like the “NAPLEX question” and the “pharmacy management tip” of the week
- Popular and currently high traffic chapters and recently added content

NAPLEX Question of the Week	Advanced Chapters	Pharmacy Management Weekly Tip
 <p>AccessPharmacy Channel, NAPLEX Question of the Week: The ART of HIV</p> <p>Christopher M. Stand Feb 15, 2022</p>	 <p>DiPiro's Pharmacotherapy A PATHOPHYSIOLOGIC APPROACH ADVANCED CHAPTERS</p> <p>Early Chapters to New Edition</p>	 <p>AccessPharmacy Channel, Pharmacy Management Weekly Tip: Collaboration with Health Coaches</p> <p>Sharon Desautels Dec 22, 2022</p>
 <p>Sign in to Activate More Features:</p> <ul style="list-style-type: none"> Use your institution's Access sites from anywhere. Save your favorite content across all Access sites. Organize your favorites into customizable folders. Get access to interactive review questions. <p>Sign In Create a Free Profile</p> <p>Learn more about MyAccess</p>	<p>New on AccessPharmacy</p>  <p>DiPiro's Pharmacotherapy A PATHOPHYSIOLOGIC APPROACH</p> <p>James L. DiPiro David W. Bruner Thomas R. Schell Kathryn M. Pritchard & Michael J. Hassel</p>	<p>Popular Chapters on AccessPharmacy</p> <ul style="list-style-type: none"> Chapter 74: Multiple Sclerosis DiPiro's Pharmacotherapy: A Pathophysiologic Approach, 12e Chapter Three: Drug Information Resources Drug Information: A Guide for Pharmacists, 7e Chapter 98: Diabetes Mellitus DiPiro's Pharmacotherapy: A Pathophysiologic Approach, 12e Chapter 78: Pain Management DiPiro's Pharmacotherapy: A Pathophysiologic Approach, 12e Chapter 44: Chronic Obstructive Pulmonary Disease Pharmacotherapy: A Pathophysiologic Approach, 11e

Searching

The search feature in **AccessPharmacy** is simple and easy to use. You can learn more about the search feature by [watching this tutorial](#) on the **Access User Center**.

Search Box

In **AccessPharmacy**, you can search for resources across all content types:

- Auto-suggest appears as you type (can be disabled)
- You can "phrase search" using quotations
- Get the same search results by combining terms together or by using **AND**
 - e.g., *asthma pediatrics* = *asthma AND pediatrics*

Search Builder

To the left of your search results, search builder allows you to:

- Focus the search by modifying your terms (keyword, title, author, ISBN)
- Filter results by format (chapter, tables, cases, images, multimedia, etc.)
- Select textbooks to see results by specific titles
- Narrow results by topics

Federated Search

A federated search expands your results from **AccessPharmacy** to include results from other McGraw Hill Access Medical sites:

- Use the dropdown menu to the left of the search bar to select federated search
- Search builder elements above apply
- Green dot indicates the item is available in your subscription

The screenshot displays the search interface for 'asthma pediatrics'. At the top, there is a search bar with the text 'Search AccessPharmacy' and a magnifying glass icon. Below the search bar, the results are titled '1/20 of 128 Search Results for asthma pediatrics'. A search builder sidebar is visible on the left, containing sections for 'Modify Search', 'Filter Results', 'SELECT TEXTBOOKS', and 'TOPICS'. The 'Filter Results' section includes options for 'FORMAT' (Book Chapter, Table, Case, Patient Education, Quick Reference Resource) and 'TOPICS'. The main search results area shows three items, each with a book cover icon, a title, and a brief description. The first two items are 'Pediatrics: General Topics in Pediatric Pharmacotherapy' (Book Chapter) and the third is 'Evaluation of Respiratory Function' (Book Chapter). A green dot next to each result indicates it is available in the user's subscription.

Books Library

In the Books tab in **AccessPharmacy**, you will find some of the leading current, authoritative text resources organized into categories in the left-hand sidebar, including pharm law, pharmacoepidemiology, pharmacogenomics, pharmacokinetics, pharmacy calculations, toxicology and many other topics.

The screenshot shows the AccessPharmacy website interface. At the top, the 'ACCESS Pharmacy' logo is on the left, and the 'McGraw Hill' logo is on the right. Below the logo is a navigation menu with 'Books' selected. A search bar is located below the navigation menu. On the left side, there is a 'Books' sidebar with a 'Library' dropdown menu. The main content area is titled 'Textbooks' and displays a grid of book covers with their titles and authors. The books shown are:

- DiPiro's Pharmacotherapy: A Pathophysiologic Approach, 12e** by Joseph T. DiPiro, Gary C. Lee, Stuart T. Hansen, Thomas D. Pokis, Robert H. Morgan, L. Michael Peck
- Pharmacotherapy Casebook: A Patient-Focused Approach, 12e** by Terry L. Schroyenker, Judith Auer, JF N. Medford, Douglas New, Bruce A. Pitt
- Applied Biopharmaceutics & Pharmacokinetics, 7e** by Leon Shargel, Andrew B.C. Yu
- Applied Clinical Pharmacokinetics, 3e** by Larry A. Shargel
- Applied Physical Pharmacy, 2e** by Howard M. Aron, PhD, RPh, Thomas J. Cook, PhD, RPh, W. Cary Holby, PhD, RPh

Check Out the Library at These Links

- [Complete Full-Text Library](#)
- [Archived Textbooks](#)
 - In the archived textbooks page, browse previous editions of textbooks hosted on **AccessPharmacy** purposes of reference.

Books Library (continued)

Chapter Task Bar

- Each chapter in **AccessPharmacy** texts features a **Chapter Task Bar** with user output functions, including skipping to chapter sections, downloading as PDF, sharing, generating citations, searching within, and adding notes. [Watch this tutorial](#) on the **Access User Center** to learn more about the Chapter Task Bar.



Chapter e2: Health Literacy and Medication Use

Oralia V. Bazaldua; Norbert Rosario; Erica Torres

Sections | Download Chapter PDF | Share | Get Citation | Search Book | Annotate

Text to Speech Tool

- Each text and chapter section in **AccessPharmacy** includes a **Text-to-Speech Tool** indicated with the icon tool below. Users can adjust the tool's settings under the menu to the left, including highlighting levels, text coloring, reading speed, etc.

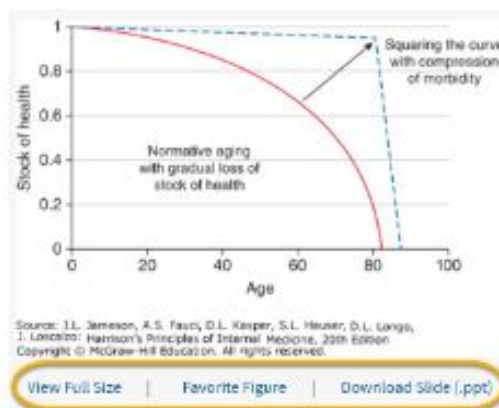


Notetaking Tool

- Hypothes.is** annotation tool allows users to take and share digital notes in each text on **AccessPharmacy**. [View this User Guide](#) on the **Access User Center** to learn more about Hypothes.is.

How to Download Content

- In **AccessPharmacy**, figures and tables can be downloaded (figures as PowerPoint slides with full citation attribution and tables as PDFs), viewed enlarged and in context within the text, and saved to your favorites in MyAccess profile.
- [View this guide](#) on the **Access User Center** to learn more about downloading figured and tables.



What's New

The [What's New](#) tab in **AccessPharmacy** stores the latest, up-to-date content published to the site, including newly released books, newly published Topics in Evidence Based Pharmacy Practice and more. With a free MyAccess profile you can get alerts of new and updated content delivered to your inbox.

Blog

Topics in Evidence Based Pharmacy Practice is located under the [Blog](#) tab in **AccessPharmacy**.

Topics in Evidence-Based Pharmacy Practice is a continually updated collection of features and editorials that review, examine, and comment on the overload of information in the pharmacy field. This tool is designed to help you sort through the more than 2 million articles published each year.

The editors and contributing authors of this tool systematically review the contents of the major medical and pharmacy journals and provide a critical appraisal that includes recommendations that can influence decision making.

The features and editorials are organized by date published. To read one, simply click on the blue title. Underneath the title, you see the name of the Topics in Evidence-Based Pharmacy Practice editor who wrote the feature. Citations for the original article or articles reviewed can be found at the bottom of the feature.

[Watch this tutorial](#) on the **Access User Center** to learn more about **Topics in Evidence Based Pharmacy Practice**.



Topics in Evidence-Based Pharmacy Practice

Topics in Evidence-Based Pharmacy Practice is a continually updated collection of features and editorials that review, examine, and comment on the overload of information in the pharmacy field. Features are reviews of clinical trials, studies, and guidelines that examine the validity of approach, methodology, results, and recommendations, and make recommendations that can affect decision making. Editorials allow leading and emerging minds in the field express their opinion on the ever-changing world of pharmacy practice. Read more...

About the Editors

January 12, 2023 | Topics in Evidence-Based Pharmacy Practice

Does a Vitamin D a Day Keep Fractures Away?

Dawn Havrda, PharmD, FCCP, BCPS

January 12, 2023 | Topics in Evidence-Based Pharmacy Practice

Tirzepatide for Obesity – Does Tirzepatide SURMOUNT the Others?

Dawn Havrda, PharmD, BCPS, FCCP

January 12, 2023 | Topics in Evidence-Based Pharmacy Practice

Decisions for Patients with Type 2 Diabetes – GLP-1 Receptor Agonist or SGLT-2 Inhibitor

Dawn Havrda, PharmD, BCPS, FCCP

January 12, 2023 | Topics in Evidence-Based Pharmacy Practice

Did Dapagliflozin DELIVER in Heart Failure with Preserved Ejection Fraction?

Dawn Havrda, PharmD, FCCP, BCPS

Quick Reference

The **Quick Reference** tab in **AccessPharmacy** provides immediate diagnosis and treatment answers.

Herbs and Supplements

- The herbs and supplements database contains more than 1,100 unique entries. You can use the search toolbar or browse alphabetically through the database to look for a specific herb or supplement.
- You will find information about the herb or supplement such as interactions, dosage, effectiveness, safety ratings and toxicology.
- [Watch this tutorial](#) on the **Access User Center** to learn more about [Herbs and Supplements](#).

Quick Answers

- [Quick Answers](#) provides concise, practical, expert information on the pharmacotherapy of common disorders. It is designed for quick and easy access to the drug therapy information you need for decision making in the clinical setting.
- Content is derived from the leading pharmacy reference used for both inpatient and ambulatory care settings: **Pharmacotherapy: A Pathophysiologic Approach**.
- You can use the search toolbar or browse alphabetically to access just the right amount of information to give you key treatment features of more than 140 diseases.



The screenshot shows the 'Quick Answers: Pharmacy' interface. At the top left is a circular logo with a lightning bolt and the text 'QUICK ANSWERS PHARMACY'. Below the logo is a table of contents with links for Copyright, Notice, Editors, Preface, and Acknowledgements. The main content area features the title 'Quick Answers: Pharmacy' with authors 'Lauren K. Roller, Laura Baumgartner, Shane R. Dosselle' and a search bar. Below the search bar is an alphabetical index (A-Z) and a grid of links to various medical conditions, including Acne Vulgaris, Acute Coronary Syndromes, Acute Kidney Injury, Acute Management of the Brain Injury Patient, Adrenal Insufficiency, Alzheimer's Disease, Anemias, Animal and Human Bites, Antimicrobial Regimen Selection, Anxiety Disorder, Generalized, Anxiety Disorder, Social, Aspergilliosis, Asthma, and Atrial Fibrillation (AF).

FDA MedWatch

- This information is coming from MedWatch: The FDA Safety Information and Adverse Event Reporting Program. Clinically important safety information regarding human medical products can be found under [FDA MedWatch](#).



Drugs

The **Drugs** tab in **AccessPharmacy** is an integrated drug database of thousands of drugs organized by generics, drug classes, and trade names. Specific drug data includes international brand names. Patient education handouts are available written in clear terms to ensure patients have access to information needed to understand how to take medications and address common questions.

Drug monograph data includes clinical pharmacology, indications and usage, contraindications, warnings and precautions, information for pregnancy and lactation, adverse reactions, drug interactions, dosing, administration, storage and compatibility, monitoring, pricing, and references.

[Watch this tutorial](#) on the **Access User Center** to learn more about the **Drug Monographs**.

[Watch this tutorial](#) on the **Access User Center** to learn more about the **Patient Handouts** available in the drug monographs.

Drug Monographs

- All Drugs
- Generics
- Trade Names
- Drug Classes
- Patient Handouts

All Drugs > A

Q

Abatacept

Basics

Clinical Pharmacology

Indications & Usage

Contraindications

Warnings/Precautions

Pregnancy & Lactation

Adverse Reactions

Interactions

Dosing

Administration

Storage & Compatibility

Monitoring

Patient Education

Additional Information

Pricing

References

Images	Description
 <small>Formulation Details</small>	Orencia (B-M SQUIBB U.S. [PRIMARY CARE]) 250 mg
View all	

Multimedia

The [Multimedia Collection](#) offers a robust library of instructional videos, lectures for a flipped classroom pedagogy, animations and more. The multimedia resources are highlighted below.

Pharmacy Calculations Lectures

- The [Pharmacy Calculations Lectures](#) are video lecture recordings from Pharmacy Calculations. They cover different topics including Dosing by Body Weight and Body Surface Area; Intravenous Infusion Rates, Times, and Volumes; Percentages and Other Measures of Concentration and more.

Videos

- There are a variety of [Videos](#), categorized by system disorders by on the left side navigation. You can also find a collection of videos showing [Pharmacy Assessment](#).

NAPLEX® Review

- [NAPLEX® Review](#) are videos by Scott Sutton. He teaches a national NAPLEX® Review course and has taught thousands of students in this review course. He is also the editor of the Review Guide and the Question Bank.

Pharmacology Lectures

- Like Pharmacy Calculations Lectures, [Pharmacology Lectures](#) are video lecture recordings which cover different pharmacology topics including Introduction to Pharmacodynamics and Pharmacokinetics; Routes of Drug Administration, Absorption Rate and the First Pass Effect; Half Life; Clearance and more.

Pharmacy Management Curriculum

- [Pharmacy Management Curriculum](#) is a collection of PowerPoint slides that provide you with lecture and comprehension questions on each of the topics.

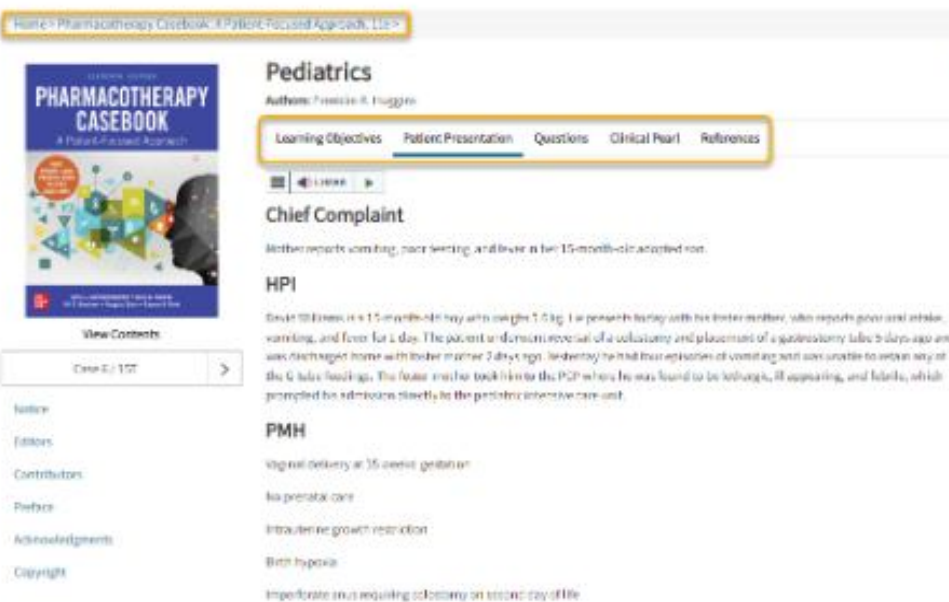
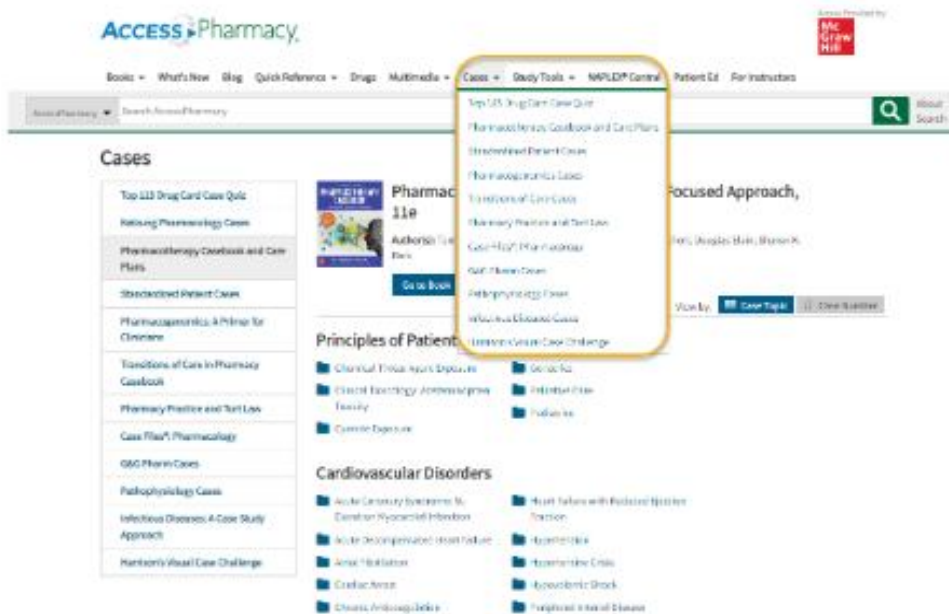
Harrison's Pathophysiology Animations

- Complex pathophysiology concepts are explained through beautifully made [Harrison's Pathophysiology Animations](#).
- Each episode covers a disease mechanism and runs over 4-8 minutes.
- Each episode is written and narrated by Professor Scott Stern MD from the University of Chicago.

Cases

The [Cases](#) tab in **AccessPharmacy** provide materials for short, targeted case-based learning that require students to think critically about the content. They vary slightly but for each case, you get a patient history and systems review, some short answer questions, clinical pearls, and references.

Cases are durable URL-enabled. Instructors can copy the browser URL and embed in an LMS to assign to students to complete. Cases include comprehension quizzes, and the results can be emailed, e.g., student to instructor.



Study Tools

Flashcards

- **AccessPharmacy** offers online flashcards to review Pharmacotherapy, Pharmacology, Top 300 Pharmacy Drugs, Top 100 Non-Prescription Drugs, Pharmacy Calculation Review and more! This [Interactive Flashcard Content](#) enables users to drill down by resource and/or topic to focus in on areas of weakness.
- [Watch this tutorial](#) on the **Access User Center** to learn more about the **Flashcards** in **AccessPharmacy**.

Review Questions

- Thousands of [Review Q&A](#) designed for self-assessment. With the review texts, users can generate random and custom review question quizzes from the most popular texts on **AccessPharmacy**.

Drug Challenges

- **AccessPharmacy** offers a [Top 300 Prescription Drug Challenge](#) and a [Top 100 Nonprescription Drug Challenge](#). For those drug challenges, you can choose between different modules; different tiers corresponding to the years in PharmD 4-year programs; and timed verses untimed test.

Courses in Therapeutics and Disease State Management

- [Courses in Therapeutics and Disease State Management](#) are modules that include course syllabi, PowerPoint slides, and assessments designed for students seeking self-study and review and faculty developing course materials for online or traditional lecture formats.

Pharmacy Management Curriculum

- [Pharmacy Management Curriculum](#) is a collection of PowerPoint slides that provide you with lecture and comprehension questions on each of the topics.

NAPLEX[®] Central

In addition to practice tests that mimic the North American Pharmacist Licensure Examination (NAPLEX) test experience, [NAPLEX[®] Central](#) contains review questions, videos and texts for NAPLEX review. You can find this content in other places in the site, for example the NAPLEX videos can also be accessed under multimedia. But the content is also gathered here in one easy spot for those who intend to take the NAPLEX.

Patient Education

Customizable handouts providing comprehensive, reliable healthcare information are available for adults, pediatrics, and medicines advisors in multiple languages. The [Patient Education](#) handouts are written in clear terms to ensure patients have access to needed information and are updated quarterly. If you are signed into your MyAccess profile, you can customize the handout using the "Customize" tool.

[View this guide](#) on the [Access User Center](#) to learn more about **Patient Education** handouts.

The screenshot shows the ACCESS Pharmacy website interface. At the top, the logo and navigation menu are visible, with 'Patient Ed' highlighted in a red box. Below the navigation is a search bar and a 'McGraw Hill' logo. The main content area is titled 'Patient Education Handouts' and features a sidebar with three categories: 'Adult Advisor', 'Medicines Advisor', and 'Pediatric Advisor', with 'Adult Advisor' selected and highlighted in a red box. To the right of the sidebar are icons for 'Print', 'Download PDF', 'Email', 'Customize' (circled in red), and 'Annotate'. The main article is titled 'Abdominal Pain' and includes a copyright notice: 'Adult Advisor 2022.1 © 2022 Change Healthcare LLC and/or one of its subsidiaries'. The article content is as follows:

KEYPOINTS

- Abdominal pain is aching or cramping in your belly. The pain can be mild or intense, and sharp or dull.
- Treatment depends on the cause and may include medicine for gas and bloating, pain, or infection, or in some cases surgery.
- Ask your provider how to take care of yourself at home, what symptoms to watch for, and what to do if you have them.

What is abdominal pain?

Abdominal pain is aching or cramping in your belly. The abdomen, or belly, is the area between your chest and pelvis. The pain can range from mild discomfort to cramping or severe pain. It could also be sharp and stabbing or dull. It may feel like pressure or burning.

Abdominal pain is not normal, but often it may not be serious.

What is the cause?

Many things can cause abdominal pain such as:

- Ulcers, indigestion or heartburn, or gastritis (stomach irritation)



For Instructors

Instructor resources are available for **AccessPharmacy**, as well as **AccessMedicine** and **AccessPhysiotherapy**. These resources are only available for health educators, and they include PowerPoint slides, answer keys, suggested quizzes, etc.

How to obtain access to instructor resources?

An educator must first have a MyAccess profile to access the resources.

An educator then emails CustomerSuccess@mheducation.com from their institution's email account (not their personal Gmail, Hotmail, etc.) and include their email signature and the site(s) to which they subscribe for which they would like resources **[for our tracking purposes]**.

Once Customer Success has confirmed the educator status, access to the instructor resources will be enabled.

Support

The **Access User Center** (<https://www.accessusercenter.com/>) features additional support tools for self-guided help when using Access medical collections. Resources are provided in the menu and organized by site, i.e. **AccessPharmacy**, **AccessMedicine**, **AccessPhysiotherapy**, etc. Helps include tutorials, guides, and author interviews, as well as marketing and promotional materials.

The **AccessPharmacy** page on the Access User Center can be found [at this link](#) which features the complete suite of tutorials, guides, and other helps to ensure a user's self-guided, effective use of **AccessPharmacy**.

Also, users can check the **AccessPharmacy LibGuide** linked through the **AccessPharmacy** page on the Access User Center. This resource features additional guidance on how to navigate and use the site, research help, and links to user resources.

Contact Us

For further questions and help, please email **Customer Success Team** at **McGraw Hill** at customersuccess@mheducation.com. We strive for a 24-hour turnaround time to respond to your query.